



The College of  
Animal Welfare

# Clinical Coach Congress

**Wednesday 3 July 2024**

9am-4.30pm



**VetSkill**

Official sponsor

# Clinical Coach Congress Programme

**9am – 9.30am** **Online Registration and Exhibition**

**9.30am– 9.35am** **Chairs Welcome** *Barbara Drysdale RVN CertEd, VetSkill*

**9.35am – 10.20am** **OSCES – what goes wrong?**

*Sam Double MSc, BSc(Hons), DipAVN(Med), RVN, VTS(Anesthesia & Analgesia), CertEd, GMBPsS, VetSkill*

This presentation will look at common themes from the OSCEs with particular regard to student errors, to help you prepare your student to prepare for their OSCEs and avoid these mistakes.

**10.20am – 11.05am** **Practical support for Clinical Coaches and your students**

*Jennifer Scrimshaw RVN, The College of Animal Welfare*

As Clinical Coaches, you are at the forefront when it comes to supporting your student in practice and with their learning.

This presentation will focus on the practical support you can offer – from looking at time management tips for both you and your student, to getting the most out of tutorials, understanding off the job hours and support your provider can offer.

**11.05am – 11.30am** **Live Q&A Panel** Present questions to the speakers

**11.30am – 12pm** **Morning Break, Online Exhibition and Lounges**

**12pm – 12.45pm** **Helping Neurodiverse Students**

*Lisa Forrest, The College of Animal Welfare*

This presentation will cover the following key learning points:

- An overview of what it means to be neurodivergent
- The language around neurodiversity and why it matters
- Supporting neurodivergent students and colleagues

**12.45pm – 1.05pm** **Live Q&A** Present questions to the speakers

**1.05pm–2.05pm** **Lunch Break, Expo Booths and Online Exhibition**



***‘Providing innovative learning opportunities in pursuit of professional excellence’***

## 2.05pm – 2.50pm **Tools for Empathic Communication**

*Jess Woolrich BSc(Hons) RVN, PGCert VetEd, Cert VNES, VetLed Ltd*

This presentation will cover the following key learning points:

- Develop the skills to help you grow and develop as an empathic, confident Clinical Coach.
- Learn how valuing connection in communication benefits your wellbeing as well as your student's.
- Prepare yourself for difficult/challenging conversations with students.
- Discover how to ask management teams for the things you and your student need to succeed.
- Explore specific communication examples for clinical coaching of students and managing organisational pressures from those in senior leadership positions.
- Explore the evidence-based communication tool "Nonviolent Communication" and discover how this can apply to all of life, including at your role as clinical coach.

## 2.50pm – 3.40pm **Compassion Fatigue**

*Dr Rosie Allister BSc (Hons) BVSc MSc PhD MRCVS, Vetlife*

Veterinary practice teams work hard and look after others, to do that sustainably we need to look after ourselves. There are times when we do our best, and it still doesn't feel enough. Some of our work means we encounter trauma and suffering that affects us in ways we might not expect.

Research on moral injury and compassion fatigue offers some explanation for psychological aspects of the work we do and points to strategies for prevention and support. This session looks at compassion fatigue is, what circumstances can contribute to it, and what helps.

**3.40pm – 4.05pm Live Q&A Panel** Present questions to the speakers

**4.05pm–4.10pm Chairs Close** *Barbara Drysdale RVN CertEd, VetSkill*

**4.10pm–4.30pm Online Exhibition and Lounges**

**How to book...**

For details of prices and how to book your place, please see overleaf to complete and return the booking form. You can also book online at [www.caw.ac.uk/events/cc-congress](http://www.caw.ac.uk/events/cc-congress)



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*Please note the organisers have the right to change the programme at short notice and without notice.*

# Clinical Coach Congress 2024

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## Price Rate A – Early Bird Rate

(Bookings before 10th May 2024)

£125 + VAT (A)

## Price Rate B – Full Price Rate

(Bookings after 10th May 2024)

£175 + VAT (B)

Delegate Name	Personal Email Address	Price Rate A or B	Total
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Do you have any dietary requirements? \_\_\_\_\_

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How did you hear about Clinical Coach Congress? \_\_\_\_\_

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